

THURSDAY, JULY 25

6:00-7:30 pm

REGISTRATION OPEN
WELCOME RECEPTION - SPONSORED BY SOUTHERN EYE CONGRESS
Magnolia Foyer/E & F

FRIDAY, JULY 26

6:45 am

REGISTRATION OPEN - BREAKFAST/EXHIBITS OPEN

Magnolia Foyer/E & F

7:25-7:30 am

WELCOME & ANNOUNCEMENTS

Gretchen W. Kimble, J.D., COE, Moderator

7:30-8:30 am

EVALUATING THE CATARACT PATIENT JOURNEY

Ben Seals

8:30-9:30 am

EMR DOCUMENTATION CHALLENGES

Kirk Mack, COMT, COE, CPC, CPMA

9:30-10:00 am

BREAK-Visit Exhibitors

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Magnolia E & F

10:00-11:00 am

WHAT A QUALITY MSO CAN BRING TO YOUR PRACTICE

EyeSouth Partners Panel Discussion

11:00 am-12:00 pm SHOW ME THE MONEY: PREDICTIVE ANALYTICS AND ARTIFICIAL INTELLIGENCE IN REVENUE CYCLE MANAGEMENT Charles H. Williamson, Jr., MBA, MHA 12:00-12:30 pm **LUNCH - SPONSORED BY OMEROS** Magnolia E & F 5:00-7:00 pm MARGARITAS WITH THE EXPERTS RECEPTION - SPONSORED BY ZEISS Magnolia E & F SATURDAY, JULY 27 6:45 am **REGISTRATION OPEN - BREAKFAST/EXHIBITS OPEN** Magnolia Foyer/E & F 7:55-8:00 am **WELCOME & ANNOUNCEMENTS** Gretchen W. Kimble, J.D., COE, Moderator 8:00-8:30 am INBOUND MARKETING STRATEGIES FOR NEW PATIENT ACQUISITION Michael Dobkowski 8:30-9:00 am NAVIGATING BEST PRACTICES FOR CO-MANAGEMENT & PHYSICIAN REFERRALS Holly Venetos 9:00-9:30 am HOW TO MAKE SOCIAL MEDIA WORK FOR YOUR PRACTICE **Nick Sideris** 9:30-10:00 am **BREAK-VISIT EXHIBITORS** Magnolia E & F 10:00-10:30 am GROWING YOUR BUSINESS IN THE AGE OF ASSISTANCE Lee Regan 10:30-11:00 am EFFICIENT PATIENT MANAGEMENT FUNNELS AND LEAD TRACKING OPTIMIZATION

Amy Jo Lippe & Erin Glbbons

11:00-11:30 am THE MULTIPLE ELEMENTS OF PRACTICE BRANDING IN 2019 Megan Mestas 11:30-12:30 pm HOW TO DIFFERENTIATE AND PRIORITIZE MARKETING INITIATIVES Panel Discussion 1:00-1:30 pm SPONSORED LUNCH Magnolia E & F 1:30-2:30 pm CODING AND REIMBURSEMENT UPDATES Kirk Mack, COMT, COE, CPC, CPMA Joint with Physicians, Technicians, Administrators Magnolia A-B-C 5:30-7:30 pm SOUTHERN EYE SOCIAL - SPONSORED BY EYESOUTH PARTNERS (FAMILY WELCOME) Baytowne Wharf Village Lawn SUNDAY, JULY 28 6:45 am **REGISTRATION OPEN - BREAKFAST/EXHIBITS OPEN** Magnolia Foyer/E & F 7:25-7:30 am **WELCOME & ANNOUNCEMENTS** Gretchen W. Kimble, J.D., COE, Moderator 7:30-8:30 am IT'S TIME FOR THE "TALK!" - THE BIRDS AND B'S OF SUCCESSFUL PEOPLE MANAGEMENT Donald Cushing, MBA 8:30-9:30 am COMMUNICATION IS THE KEY TO CHANGE; MANAGING CHANGE IS KEY TO OUR SUCCESS Connie StClair, COE 9:30-10:00 am **BREAK-VISIT EXHIBITORS** Magnolia E & F

10:00-11:00 am

OCEANS 11 IN EYECARE: DATA VISUALIZATION FOR PHYSICIANS AND MANAGERS

Charles H. Williamson, Jr., MBA, MHA

11:00 am

MEETING ENDS

THANK YOU FOR ATTENDING SEC 2019

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These courses are pending for 12 Certified Ophthalmic Executive (COE) Category A credits.

Please see the Moderator for more information about claiming these credits.